

MARA SOLANO

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Experience

- 2011-Present **Emergency Department Tech II & Spanish Interpreter** Springfield, OR
PeaceHealth – RiverBend Hospital
- Assist the Charge Nurse, Staff Nurse and Emergency Physician in providing high quality, compassionate direct patient care
- 2007-Present **Volunteer NFPA Fire Fighter I and EMT-Intermediate** Veneta, OR
Lane Country Fire District No.1
- Respond to 911 medical and fire related emergency calls
 - Routine house duties
- 2001-Present **Web developer** Springfield, Oregon and Leiden, The Netherlands
Symantec Corporation
- Maintain global web sites and assist with Spanish language translations
 - Responsible for management of web-related projects, and writing internal technical documentation
 - Proficient in web development tools and programming languages
 - Trainer/Coordinator and active member of onsite Emergency Response Team
- 1999-2001 **Team Leader – IT Analyst** Dublin, Ireland
Accenture (aka Andersen Consulting)
- Troubleshooting and resolving technical issues, writing technical documents
 - Responsible for a team of 10 people – led training, evaluated performance
 - Technical Trainer on Lotus Notes
 - Member of the Social club, onsite Fire Warden
- 1998-1999 **Reservation Sales Agent and Administration** Dublin, Ireland
Hertz Europe Service Centre Ltd.
- Administered reservations for Spanish and English-speaking customers
- 1997-1998 **Store Manager** Dublin, Ireland
Xtra-vision
- Responsible for co-ordination and control of customer service.

Education

- 2010
- PALS Provider Certification – Lane Community College Eugene, OR
 - OSFM - FLS Fire Investigation 100 & 200 Certification Veneta, OR
 - 229-First Responder Instructor - American Safety & Health Institute Veneta, OR
- 2008 EMT-Intermediate Certification - Lane Community College Eugene, OR
- 2007 Certifications through Lane County Fire District No.1: Veneta, OR
- Wildland Interface Firefighter
 - First Responder Operations
 - S-130 Firefighter Training
 - S-190 Introduction to Wildland Fire Behavior
 - Hazmat Awareness / Operations

2007	Certifications through Wilderness Medicine Institute/NOLS: <ul style="list-style-type: none"> ▪ EMT Basic certification in Oregon and California ▪ Wilderness Emergency Medical Technician 	Yosemite, CA
2006	<ul style="list-style-type: none"> ▪ CERT Instructor Training ▪ CERT First Responder Training ▪ Medic First Aid Instructor Facilitator Training: CPR/AED & First Aid ▪ Pet First Aid and CPR Course – American Safety & Health Institute 	Eugene, OR
2001	Web page design – Level II (WEB – 020) Diploma Dorset College	Dublin, Ireland
1993	Bachelor's degree in Business Administration Carlos III de Madrid University	Madrid, Spain

Interests Cycling, hiking, sports, traveling, camping, movies, music, people

- Other Key Factors**
- Native Spanish speaker, fluent in English
 - Experienced in working with people from different cultural backgrounds
 - EMT-Intermediate Lab Instructor for Lane Community College
 - Volunteer CERT Instructor for the city of Eugene
 - Oregon EMS 2008 'EMT-Intermediate of the year' Award
 - Cascade Medical Team volunteer
 - Computer and web development skills
 - Excellent communication and interpersonal skills
 - Technician class amateur radio license holder

References

Mark Boren
 Trainer Officer, Lane County Fire District No.1
 Tel. 541-935-2226

Thomasina Bates
 Project Manager, Symantec Corporation (Springfield, Oregon)
 Tel. 541-285-3394

John Walls
 LCC EMT-I course Director/Instructor & Paramedic for the city of Eugene
 Tel. 541-914-3827

Christopher Staniak
 Fire Captain, Santa Clara Fire District
 Tel. 541-688-3406